

STAFF REPORT

E-911 BOARD MEETING DATE: November 16, 2017

DATE: October 24, 2017
TO: Board Members
FROM: Aaron R. Kenneston, Washoe County Emergency Manager
[Akenneston@WashoeCounty.us](mailto:AKenneston@WashoeCounty.us) 337-5898
SUBJECT: Approval to reimburse funds in the amount not to exceed \$3,300, previously paid by Washoe County Emergency Management to Code Red for alerts in excess of 50,000 Minutes.

SUMMARY

This is a request for approval to reimburse funds in the amount not to exceed \$3,300.00, previously paid by Washoe County Emergency Management to Code Red for alerts in excess of 50,000 Minutes.

Code Red offers pricing of \$10,000 per year. The number of minutes covered in the plan for the Washoe County region remains at 50,000. The contract year runs from September 21st of any given year to September 22 of the next year. We have maintained this service since 2006 and have never exceeded the 50,000 minutes.

This past year was an unprecedented water year and a high wild land fire year. The region experienced a federally declared flood emergency in January; another federally declared flood in February, high avalanche danger through the winter, spring run-off, and a large wild land fire summer.

This activity resulted in a high volume of requests for “reverse-911” aka Code Red telephone notifications. These calls were made in support of North Lake Tahoe Fire Protective District (NLFPD) in Incline Village, the Sheriff and Truckee Meadows Fire Protection District (NLTFPD) in unincorporated Washoe County; City of Sparks Fire and Police within the City of Sparks; as well as the City of Reno Fire and Police within the City of Reno.

This increased level of activity resulted in the need to purchase 5,000 additional minutes on July 14, 2017. Another purchase of 5,000 minutes was required on September 18, 2017. This was a total expenditure of \$3,300 from the Emergency Manager’s Supplies and Services Budget. The vendor recommended that the plan be increased; however, Washoe County Emergency Management recommends waiting to see if 2018 returns to the previous less than 50,000 minutes usage before increasing the plan.

PREVIOUS ACTION

The E-911 Committee has approved this expense not to exceed \$10,000 on a yearly basis. The most recent approval was May 18, 2017 and the new contract period began on September 21, 2017.

BACKGROUND

The Washoe County region retired the stand alone “reverse 911” dialing systems located in the dispatch centers operated by the City of Sparks and the City of Reno in 2006. The systems were replaced by a “service provider, reverse 911” system in 2006 to ensure the region continued to have the ability to alert and warn citizens of emergencies.

The system chosen by the emergency managers was City Watch. The system was funded each year in the amount of \$10,000 by the E-911 Committee and provided 20,000 minutes of “reverse-911” calls. The system is accessed by first responders and public safety officials through regional emergency managers or regional Public Safety Access Points (PSAPS). The system is administered by the Washoe County Office of Emergency Management and Homeland Security.

As briefed at the July 19, 2012 E-911 Committee meeting, City Watch was acquired by Code Red. Because Code Red is a much larger company, with many more resources, the pricing for a region the size of Washoe County can cost as much as \$70,000. Code Red has a superior mapping platform as well as increased speed and dialing ability.

In return for converting exclusively to Code Red, Washoe County region was offered three years of service at the existing rate of \$10,000. This 3-year offer has been extended twice and currently runs through 2018.

FISCAL IMPACT

\$3,300.00 (In addition to the previously approved \$10,000.00).

RECOMMENDATION

Approval to reimburse funds in the amount not to exceed \$3,300.00, previously paid by Washoe County Emergency Management to Code Red for alerts in excess of 50,000 Minutes.

POSSIBLE MOTION

Should the Board agree with staff’s recommendation, a possible motion would be: *Move to approve to reimburse funds in the amount not to exceed \$3,300.00, previously paid by Washoe County Emergency Management to Code Red for alerts in excess of 50,000 Minutes.*



INVOICE

OnSolve, LLC

INVOICE #: ECN-027813
DATE: 07/31/2017

780 West Granada Boulevard
Ormond Beach, FL 32174
Phone 386-676-0294 Fax 386-676-1127

BILL TO: Washoe County, NV
Accounts Payable
Aaron Kenneston
5195 Spectrum Blvd.
Reno, NV 89512

SHIP TO: Aaron Kenneston
5195 Spectrum Blvd.
Reno, NV 89512
United States

REFERENCE #	MEMO	PAYMENT TERMS
		Due on receipt of invoice

QTY	UNIT PRICE	DESCRIPTION	AMOUNT
5000	\$0.33	CodeRED: 5,000 additional minutes @ \$0.33 per minute for the one (1) minute bank refill that occurred on July 14, 2017.	\$1,650.00
SUBTOTAL			\$1,650.00
TOTAL			\$1,650.00

Thank you for your business.

Remit Payments to Onsolve, LLC
780 West Granada Blvd
Ormond Beach, FL 32174

Bank/Wire Information:
Wells Fargo Bank, N.A., 420 Montgomery Street, San Francisco, CA 94104
Credit to Account # 5231692129
ABA # 121000248

911 Emergency Response Advisory Committee

Washoe County, NV										
Usage Report for 09/21/16 - 07/31/17										
Launch ID	Submitted By	Records	Connects	Non-Connects	Started	Finished	Minutes	Minutes added	Minute Bank Balance	Notes
									50000	09/21/16 - Minute Bank Balance
447939	Aaron Kenneston - M	1483	1423	60	09/22/2016 04:01:37 PM	09/22/2016 04:06:53 PM	614		49386	
447951	Aaron Kenneston - M	1483	1421	62	09/22/2016 04:09:04 PM	09/22/2016 04:14:46 PM	535		48851	
466192	Jennifer Felter	482	320	162	10/14/2016 07:54:58 AM	10/14/2016 08:01:02 AM	162		48689	
466221	Jennifer Felter	2213	1530	683	10/14/2016 08:52:31 AM	10/14/2016 08:58:55 AM	675		48014	
466246	Jennifer Felter	33444	22971	10473	10/14/2016 09:17:25 AM	10/14/2016 09:51:31 AM	10560		37454	
466276	Aaron Kenneston - M	56	54	2	10/14/2016 09:54:26 AM	10/14/2016 09:56:28 AM	43		37411	
466357	Jennifer Felter	2112	1530	582	10/14/2016 11:09:44 AM	10/14/2016 11:15:49 AM	714		36697	
466377	Emergency Managen	2387	1790	597	10/14/2016 11:25:04 AM	10/14/2016 11:31:33 AM	936		35761	
514250	Jennifer Felter	16028	9728	6300	12/03/2016 02:05:18 AM	12/03/2016 02:26:36 AM	8286		27475	
549007	Aaron Kenneston - M	33	31	2	01/05/2017 01:23:46 PM	01/05/2017 01:26:12 PM	17		27458	
550616	Aaron Kenneston - M	42	40	2	01/06/2017 06:20:13 PM	01/06/2017 06:21:49 PM	27		27431	
550741	Aaron Kenneston - M	76	45	31	01/06/2017 08:39:00 PM	01/06/2017 08:44:42 PM	40		27391	
551448	Aaron Kenneston - M	3700	2242	1458	01/07/2017 04:24:31 PM	01/07/2017 04:33:08 PM	3312		24079	
551660	Emergency Managen	292	225	67	01/07/2017 08:43:41 PM	01/07/2017 08:49:14 PM	203		23876	
551785	Aaron Kenneston - M	76	44	32	01/08/2017 12:16:16 AM	01/08/2017 12:22:22 AM	30		23846	
551787	Aaron Kenneston - M	32	2	30	01/08/2017 12:22:57 AM	01/08/2017 12:28:33 AM	2		23844	
552229	Emergency Managen	667	412	255	01/08/2017 02:07:03 PM	01/08/2017 02:12:51 PM	411		23433	
552249	Aaron Kenneston - M	75	45	30	01/08/2017 02:47:26 PM	01/08/2017 02:53:39 PM	33		23400	
552273	Emergency Managen	1772	1258	514	01/08/2017 03:15:44 PM	01/08/2017 03:22:06 PM	1544		21856	
552295	Aaron Kenneston - M	797	580	217	01/08/2017 03:45:41 PM	01/08/2017 03:51:51 PM	301		21555	
552301	Aaron Kenneston - M	594	426	168	01/08/2017 04:01:02 PM	01/08/2017 04:07:10 PM	313		21242	
552547	Emergency Managen	386	248	138	01/08/2017 08:33:55 PM	01/08/2017 08:40:19 PM	271		20971	
552583	Emergency Managen	249	148	101	01/08/2017 09:31:04 PM	01/08/2017 09:36:51 PM	145		20826	
552593	Emergency Managen	101	6	95	01/08/2017 09:37:21 PM	01/08/2017 09:43:22 PM	5		20821	
552779	Jennifer Felter	37	25	12	01/09/2017 06:36:31 AM	01/09/2017 06:41:37 AM	21		20800	
552920	Aaron Kenneston - M	4978	4502	476	01/09/2017 09:50:33 AM	01/09/2017 09:58:38 AM	2099		18701	
553564	Aaron Kenneston - M	99	58	41	01/09/2017 06:43:55 PM	01/09/2017 06:49:33 PM	38		18663	
553569	Aaron Kenneston - M	41	2	39	01/09/2017 06:50:18 PM	01/09/2017 06:56:30 PM	2		18661	
554179	Aaron Kenneston - M	198	125	73	01/10/2017 10:24:54 AM	01/10/2017 10:31:01 AM	78		18583	
554427	Aaron Kenneston - M	205	133	72	01/10/2017 01:28:55 PM	01/10/2017 01:34:41 PM	135		18448	
565951	Aaron Kenneston - M	1594	1046	548	01/21/2017 12:30:28 PM	01/21/2017 12:36:35 PM	873		17575	
567036	Aaron Kenneston - M	1601	1063	538	01/22/2017 03:52:40 PM	01/22/2017 03:59:04 PM	930		16645	
583649	Jennifer Felter	1417	905	512	02/06/2017 11:44:54 PM	02/06/2017 11:51:04 PM	557		16088	
587623	Aaron Kenneston - M	3555	2211	1344	02/09/2017 07:08:33 PM	02/09/2017 07:17:02 PM	2342		13746	
588287	Aaron Kenneston - M	180	112	68	02/10/2017 11:13:19 AM	02/10/2017 11:18:58 AM	76		13670	
588793	Aaron Kenneston - M	122	84	38	02/10/2017 06:24:55 PM	02/10/2017 06:30:35 PM	65		13605	
599052	Aaron Kenneston - M	181	114	67	02/20/2017 12:02:50 PM	02/20/2017 12:08:32 PM	98		13507	
599204	Aaron Kenneston - M	177	108	69	02/20/2017 02:51:53 PM	02/20/2017 02:58:05 PM	96		13411	
599447	Aaron Kenneston - M	183	115	68	02/20/2017 05:57:59 PM	02/20/2017 06:03:50 PM	104		13307	
612417	Aaron Kenneston - M	100	66	34	03/04/2017 02:43:02 PM	03/04/2017 02:49:08 PM	51		13256	
612540	Aaron Kenneston - M	860	560	300	03/04/2017 04:53:48 PM	03/04/2017 05:00:00 PM	496		12760	
612848	Aaron Kenneston - M	169	111	58	03/05/2017 01:24:12 AM	03/05/2017 01:30:14 AM	102		12658	
613079	Aaron Kenneston - M	169	113	56	03/05/2017 11:08:59 AM	03/05/2017 11:15:05 AM	101		12557	
614462	Aaron Kenneston - M	168	113	55	03/06/2017 04:42:46 PM	03/06/2017 04:48:26 PM	58		12499	
648517	Aaron Kenneston - M	120	83	37	04/06/2017 03:14:11 PM	04/06/2017 03:18:47 PM	87		12412	
648521	Aaron Kenneston - M	171	117	54	04/06/2017 03:15:59 PM	04/06/2017 03:21:30 PM	117		12295	
700446	Jennifer Felter	2447	1853	594	05/24/2017 03:02:03 AM	05/24/2017 03:08:21 AM	1006		11289	
702037	Aaron Kenneston - M	2	2	0	05/25/2017 12:09:17 PM	05/25/2017 12:09:19 PM	1		11288	
702084	Aaron Kenneston - M	4918	4358	560	05/25/2017 12:39:17 PM	05/25/2017 12:47:21 PM	2589		8699	
703759	Jennifer Felter	3377	2367	1010	05/26/2017 06:18:12 PM	05/26/2017 06:25:55 PM	1878		6821	
710996	Aaron Kenneston - M	2	2	0	06/02/2017 03:34:28 PM	06/02/2017 03:34:41 PM	1		6820	
711072	Aaron Kenneston - M	16	16	0	06/02/2017 04:46:49 PM	06/02/2017 04:47:20 PM	6		6814	
722493	Aaron Kenneston - M	2	2	0	06/12/2017 08:27:47 PM	06/12/2017 08:27:59 PM	1		6813	
748050	Aaron Kenneston - M	187	163	24	07/04/2017 10:29:57 PM	07/04/2017 10:34:56 PM	98		6715	
748137	Aaron Kenneston - M	214	138	76	07/05/2017 12:19:28 AM	07/05/2017 12:25:02 AM	106		6609	
748185	Aaron Kenneston - M	97	68	29	07/05/2017 02:48:24 AM	07/05/2017 02:54:04 AM	57		6552	
748889	Aaron Kenneston - M	13	13	0	07/05/2017 03:56:18 PM	07/05/2017 03:58:36 PM	7		6545	
748908	Aaron Kenneston - M	59	31	28	07/05/2017 04:11:29 PM	07/05/2017 04:17:35 PM	24		6521	
748922	Aaron Kenneston - M	28	2	26	07/05/2017 04:18:13 PM	07/05/2017 04:23:50 PM	2		6519	
748925	Aaron Kenneston - M	396	250	146	07/05/2017 04:21:49 PM	07/05/2017 04:27:56 PM	176		6343	
754128	Emergency Managen	66	42	24	07/10/2017 02:32:55 PM	07/10/2017 02:38:36 PM	30		6313	
754525	Emergency Managen	11516	7342	4174	07/10/2017 07:25:39 PM	07/10/2017 07:40:26 PM	5112		1201	
759248	Emergency Managen	645	354	291	07/14/2017 06:44:15 PM	07/14/2017 06:50:04 PM	209		992	

911 Emergency Response Advisory Committee

Washoe County, NV										
Usage Report for 09/21/16 - 07/31/17										
Launch ID	Submitted By	Records	Connects	Non-Connects	Started	Finished	Minutes	Minutes added	Minute Bank Balance	Notes
759255	Emergency Managen	291	6	285	07/14/2017 06:50:18 PM	07/14/2017 06:56:26 PM	3		989	
759258	Emergency Managen	712	516	196	07/14/2017 06:54:11 PM	07/14/2017 06:59:51 PM	310		679	
759385	Emergency Managen	1624	994	630	07/14/2017 08:19:12 PM	07/14/2017 08:25:32 PM	607		72	
759419	Emergency Managen	720	220	500	07/14/2017 09:02:00 PM	07/14/2017 09:08:08 PM	140		-68	
759425	Emergency Managen	500	57	443	07/14/2017 09:08:33 PM	07/14/2017 09:14:11 PM	35	5000	4897	07/14/17 - One (1) minute bank refill of 5,000 minutes - Invoiced on ECN-027813
760047	Emergency Managen	145	58	87	07/15/2017 03:24:11 PM	07/15/2017 03:30:17 PM	54		4843	
760050	Emergency Managen	87	6	81	07/15/2017 03:30:47 PM	07/15/2017 03:36:44 PM	5		4838	
760607	Jennifer Felter	135	78	57	07/16/2017 04:57:58 AM	07/16/2017 05:03:40 AM	41		4797	
760611	Jennifer Felter	57	3	54	07/16/2017 05:04:29 AM	07/16/2017 05:10:15 AM	2		4795	
774796	Aaron Kenneston - M	2790	2135	655	07/28/2017 12:30:48 PM	07/28/2017 12:37:40 PM	1329		3466	

Form **W-9**
 (Rev. December 2014)
 Department of the Treasury
 Internal Revenue Service

**Request for Taxpayer
 Identification Number and Certification**

Give Form to the
 requester. Do not
 send to the IRS.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
ONSOLVE INTERMEDIATE HOLDING COMPANY (FKA ECN INTERMEDIATE HOLDING COMPANY)

2 Business name/disregarded entity name, if different from above
ONSOLVE, LLC (FKA EMERGENCY COMMUNICATIONS NETWORK, LLC)

3 Check appropriate box for federal tax classification; check only one of the following seven boxes:
 Individual/sole proprietor or single-member LLC
 Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ _____
 Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner.
 Other (see instructions) ▶ _____
 C Corporation
 S Corporation
 Partnership
 Trust/estate

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):
 Exempt payee code (if any) 5
 Exemption from FATCA reporting code (if any) _____
(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.)
780 W GRANADA BLVD

6 City, state, and ZIP code
ORMOND BEACH, FL 32174

List account number(s) here (optional)

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Social security number

			-				
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or

Employer identification number

4	5	-	3	1	9	1	4	9	3
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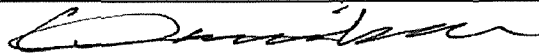
Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign Here Signature of U.S. person ▶  Date ▶ 6/5/17

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.
 Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
 - Form 1099-C (canceled debt)
 - Form 1099-A (acquisition or abandonment of secured property)
- Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.
- If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See *What is backup withholding?* on page 2.
- By signing the filled-out form, you:
1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
 2. Certify that you are not subject to backup withholding, or
 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

Welcome to OnSolve! You've known us formerly as Emergency Communications Network (ECN) or MIR3, but now we've combined forces to become one of the industry's largest and most reliable global high-speed mass notification and emergency communication providers. Check out our new website at www.onsolve.com.

Please make note of our company headquarter information for all of your Accounts Payable/Receivable inquiries:

OnSolve

780 W. Granada Boulevard
Ormond Beach, FL 32174

If you have any questions or need additional information, you can reach us at 866 939 0911 or accounting@onsolve.com.

Be sure to notify your purchasing department, contracts department, and/or finance department of this change for any official notifications in regard to your Emergency Communications Network (ECN) or MIR3 services.





INVOICE

OnSolve, LLC

INVOICE #: ECN-028746
DATE: 09/30/2017

780 West Granada Boulevard
Ormond Beach, FL 32174
Phone 386-676-0294 Fax 386-676-1127

BILL TO: Washoe County, NV
Accounts Payable
Aaron Kenneston
5195 Spectrum Blvd.
Reno, NV 89512

SHIP TO: Aaron Kenneston
5195 Spectrum Blvd.
Reno, NV 89512
United States

REFERENCE #	MEMO	PAYMENT TERMS
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SUBTOTAL			\$1,650.00
TOTAL			\$1,650.00

Paid with Pro Card

Pay	\$1,650.00
Date	10-20-2017
Coding	ISS100-710100
Approved By	<i>[Signature]</i>

Thank you for your business.

Remit Payments to Onsolve, LLC
780 West Granada Blvd
Ormond Beach, FL 32174

Bank/Wire Information:
Wells Fargo Bank, N.A., 420 Montgomery Street, San Francisco, CA 94104
Credit to Account # 5231692129
Routing / ABA # for wires: 121000248 ABA # for ACH: 063107513

911 Emergency Response Advisory Committee

Washoe County, NV										
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550741	Aaron Kenneston - M	76	45	31	01/06/2017 08:39:00 PM	01/06/2017 08:44:42 PM	40		27391	
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551785	Aaron Kenneston - M	76	44	32	01/08/2017 12:16:16 AM	01/08/2017 12:22:22 AM	30		23846	
551787	Aaron Kenneston - M	32	2	30	01/08/2017 12:22:57 AM	01/08/2017 12:28:33 AM	2		23844	
552229	Emergency Manager	667	412	255	01/08/2017 02:07:03 PM	01/08/2017 02:12:51 PM	411		23433	
552249	Aaron Kenneston - M	75	45	30	01/08/2017 02:47:26 PM	01/08/2017 02:53:39 PM	33		23400	
552273	Emergency Manager	1772	1258	514	01/08/2017 03:15:44 PM	01/08/2017 03:22:06 PM	1544		21856	
552295	Aaron Kenneston - M	797	580	217	01/08/2017 03:45:41 PM	01/08/2017 03:51:51 PM	301		21555	
552301	Aaron Kenneston - M	594	426	168	01/08/2017 04:01:02 PM	01/08/2017 04:07:10 PM	313		21242	
552547	Emergency Manager	386	248	138	01/08/2017 08:33:55 PM	01/08/2017 08:40:19 PM	271		20971	
552583	Emergency Manager	249	148	101	01/08/2017 09:31:04 PM	01/08/2017 09:36:51 PM	145		20826	
552593	Emergency Manager	101	6	95	01/08/2017 09:37:21 PM	01/08/2017 09:43:22 PM	5		20821	
552779	Jennifer Felter	37	25	12	01/09/2017 06:36:31 AM	01/09/2017 06:41:37 AM	21		20800	
552920	Aaron Kenneston - M	4978	4502	476	01/09/2017 09:50:33 AM	01/09/2017 09:58:38 AM	2099		18701	
553564	Aaron Kenneston - M	99	58	41	01/09/2017 06:43:55 PM	01/09/2017 06:49:33 PM	38		18663	
553569	Aaron Kenneston - M	41	2	39	01/09/2017 06:50:18 PM	01/09/2017 06:56:30 PM	2		18661	
554179	Aaron Kenneston - M	198	125	73	01/10/2017 10:24:54 AM	01/10/2017 10:31:01 AM	78		18583	
554427	Aaron Kenneston - M	205	133	72	01/10/2017 01:28:55 PM	01/10/2017 01:34:41 PM	135		18448	
565951	Aaron Kenneston - M	1594	1046	548	01/21/2017 12:30:28 PM	01/21/2017 12:36:35 PM	873		17575	
567036	Aaron Kenneston - M	1601	1063	538	01/22/2017 03:52:40 PM	01/22/2017 03:59:04 PM	930		16645	
583649	Jennifer Felter	1417	905	512	02/06/2017 11:44:54 PM	02/06/2017 11:51:04 PM	557		16088	
587623	Aaron Kenneston - M	3555	2211	1344	02/09/2017 07:08:33 PM	02/09/2017 07:17:02 PM	2342		13746	
588287	Aaron Kenneston - M	180	112	68	02/10/2017 11:13:19 AM	02/10/2017 11:18:58 AM	76		13670	
588793	Aaron Kenneston - M	122	84	38	02/10/2017 06:24:55 PM	02/10/2017 06:30:35 PM	65		13605	
599052	Aaron Kenneston - M	181	114	67	02/20/2017 12:02:50 PM	02/20/2017 12:08:32 PM	98		13507	
599204	Aaron Kenneston - M	177	108	69	02/20/2017 02:51:53 PM	02/20/2017 02:58:05 PM	96		13411	
599447	Aaron Kenneston - M	183	115	68	02/20/2017 05:57:59 PM	02/20/2017 06:03:50 PM	104		13307	
612417	Aaron Kenneston - M	100	66	34	03/04/2017 02:43:02 PM	03/04/2017 02:49:08 PM	51		13256	
612540	Aaron Kenneston - M	860	560	300	03/04/2017 04:53:48 PM	03/04/2017 05:00:00 PM	496		12760	
612848	Aaron Kenneston - M	169	111	58	03/05/2017 01:24:12 AM	03/05/2017 01:30:14 AM	102		12658	
613079	Aaron Kenneston - M	169	113	56	03/05/2017 11:08:59 AM	03/05/2017 11:15:05 AM	101		12557	
614462	Aaron Kenneston - M	168	113	55	03/06/2017 04:42:46 PM	03/06/2017 04:48:26 PM	58		12499	
648517	Aaron Kenneston - M	120	83	37	04/06/2017 03:14:11 PM	04/06/2017 03:18:47 PM	87		12412	
648521	Aaron Kenneston - M	171	117	54	04/06/2017 03:15:59 PM	04/06/2017 03:21:30 PM	117		12295	
700446	Jennifer Felter	2447	1853	594	05/24/2017 03:02:03 AM	05/24/2017 03:08:21 AM	1006		11289	
702037	Aaron Kenneston - M	2	2	0	05/25/2017 12:09:17 PM	05/25/2017 12:09:19 PM	1		11288	
702084	Aaron Kenneston - M	4918	4358	560	05/25/2017 12:39:17 PM	05/25/2017 12:47:21 PM	2589		8699	
703759	Jennifer Felter	3377	2367	1010	05/26/2017 06:18:12 PM	05/26/2017 06:25:55 PM	1878		6821	
710996	Aaron Kenneston - M	2	2	0	06/02/2017 03:34:28 PM	06/02/2017 03:34:41 PM	1		6820	
711072	Aaron Kenneston - M	16	16	0	06/02/2017 04:46:49 PM	06/02/2017 04:47:20 PM	6		6814	
722493	Aaron Kenneston - M	2	2	0	06/12/2017 08:27:47 PM	06/12/2017 08:27:59 PM	1		6813	
748050	Aaron Kenneston - M	187	163	24	07/04/2017 10:29:57 PM	07/04/2017 10:34:56 PM	98		6715	
748137	Aaron Kenneston - M	214	138	76	07/05/2017 12:19:28 AM	07/05/2017 12:25:02 AM	106		6609	
748185	Aaron Kenneston - M	97	68	29	07/05/2017 02:48:24 AM	07/05/2017 02:54:04 AM	57		6552	
748889	Aaron Kenneston - M	13	13	0	07/05/2017 03:56:18 PM	07/05/2017 03:58:36 PM	7		6545	
748908	Aaron Kenneston - M	59	31	28	07/05/2017 04:11:29 PM	07/05/2017 04:17:35 PM	24		6521	
748922	Aaron Kenneston - M	28	2	26	07/05/2017 04:18:13 PM	07/05/2017 04:23:50 PM	2		6519	
748925	Aaron Kenneston - M	396	250	146	07/05/2017 04:21:49 PM	07/05/2017 04:27:56 PM	176		6343	
754128	Emergency Manager	66	42	24	07/10/2017 02:32:55 PM	07/10/2017 02:38:36 PM	30		6313	
754525	Emergency Manager	11516	7342	4174	07/10/2017 07:25:39 PM	07/10/2017 07:40:26 PM	5112		1201	
759248	Emergency Manager	645	354	291	07/14/2017 06:44:15 PM	07/14/2017 06:50:04 PM	209		992	
759255	Emergency Manager	291	6	285	07/14/2017 06:50:18 PM	07/14/2017 06:56:26 PM	3		989	

911 Emergency Response Advisory Committee

Washoe County, NV										
Usage Report for 09/21/16 - 09/20/17										
Launch ID	Submitted By	Records	Connects	Non-Connects	Started	Finished	Minutes	Minutes added	Minute Bank Balance	Notes
759258	Emergency Manager	712	516	196	07/14/2017 06:54:11 PM	07/14/2017 06:59:51 PM	310		679	
759385	Emergency Manager	1624	994	630	07/14/2017 08:19:12 PM	07/14/2017 08:25:32 PM	607		72	
759419	Emergency Manager	720	220	500	07/14/2017 09:02:00 PM	07/14/2017 09:08:08 PM	140		-68	
759425	Emergency Manager	500	57	443	07/14/2017 09:08:33 PM	07/14/2017 09:14:11 PM	35	5000	4897	07/14/17 - One (1) minute bank refill of 5,000 minutes - Invoiced on ECN-027813
760047	Emergency Manager	145	58	87	07/15/2017 03:24:11 PM	07/15/2017 03:30:17 PM	54		4843	
760050	Emergency Manager	87	6	81	07/15/2017 03:30:47 PM	07/15/2017 03:36:44 PM	5		4838	
760607	Jennifer Felter	135	78	57	07/16/2017 04:57:58 AM	07/16/2017 05:03:40 AM	41		4797	
760611	Jennifer Felter	57	3	54	07/16/2017 05:04:29 AM	07/16/2017 05:10:15 AM	2		4795	
774796	Aaron Kenneston - M	2790	2135	655	07/28/2017 12:30:48 PM	07/28/2017 12:37:40 PM	1329		3466	
779867	Aaron Kenneston - M	55	38	17	08/01/2017 06:34:03 PM	08/01/2017 06:40:18 PM	24		3442	
779869	Aaron Kenneston - M	2588	2035	553	08/01/2017 06:37:46 PM	08/01/2017 06:44:33 PM	1363		2079	
805748	Aaron Kenneston - M	180	89	91	08/22/2017 08:25:57 PM	08/22/2017 08:32:04 PM	54		2025	
805753	Aaron Kenneston - M	91	5	86	08/22/2017 08:32:34 PM	08/22/2017 08:38:35 PM	3		2022	
815978	Aaron Kenneston - M	2	2	0	08/31/2017 06:12:54 PM	08/31/2017 06:12:58 PM	1		2021	
815984	Emergency Manager	2	2	0	08/31/2017 06:15:40 PM	08/31/2017 06:15:50 PM	1		2020	
815986	Emergency Manager	2	2	0	08/31/2017 06:19:12 PM	08/31/2017 06:19:17 PM	1		2019	
815990	Emergency Manager	2	2	0	08/31/2017 06:21:04 PM	08/31/2017 06:21:12 PM	1		2018	
815993	Emergency Manager	2	2	0	08/31/2017 06:22:35 PM	08/31/2017 06:22:39 PM	1		2017	
821191	Emergency Manager	5359	4706	653	09/05/2017 04:06:48 PM	09/05/2017 04:15:21 PM	2007		10	
837224	Aaron Kenneston - M	241	188	53	09/18/2017 05:03:40 PM	09/18/2017 05:09:42 PM	121	5000	4889	09/18/17 - One (1) minute bank refill of 5,000 minutes - Invoiced on ECN-028746
837237	Aaron Kenneston - M	127	103	24	09/18/2017 05:17:21 PM	09/18/2017 05:23:26 PM	70		4819	
837249	Aaron Kenneston - M	322	247	75	09/18/2017 05:26:09 PM	09/18/2017 05:32:18 PM	146		4673	

Form **W-9**
(Rev. December 2014)
Department of the Treasury
Internal Revenue Service

**Request for Taxpayer
Identification Number and Certification**

Give Form to the
requester. Do not
send to the IRS.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
ONSOLVE INTERMEDIATE HOLDING COMPANY

2 Business name/disregarded entity name, if different from above
ONSOLVE, LLC

3 Check appropriate box for federal tax classification; check only one of the following seven boxes:
 Individual/sole proprietor or single-member LLC
 Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ _____
 Other (see instructions) ▶ _____
 C Corporation
 S Corporation
 Partnership
 Trust/estate

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):
 Exempt payee code (if any) 5
 Exemption from FATCA reporting code (if any) _____
(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.)
780 W. GRANADA BLVD.

6 City, state, and ZIP code
ORMOND BEACH, FL 32174

7 List account number(s) here (optional)

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Social security number

			-				
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or

Employer identification number

4	5	-	3	1	9	1	4	9	3
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Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.


Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign Here

Signature of U.S. person ▶ 

Date ▶ 4/5/17

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See *What is backup withholding?* on page 2.

By signing the filled-out form, you:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
- Certify that you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.